

Reoccurring / IAA Key Awards to Highlight

- Best Airport in North America – ACI World ASQ Awards – 9 years in a row, 10 out of 11 years
 - 2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013, 2012, 2010
- J.D. Power North America Airport Satisfaction Study
 - 2020, 2019, 2016 (medium airports), 2010 (small airports)
 - *2021, there was not a survey conducted
- Best Airport in America – Condé Nast Traveler Readers’ Choice Awards – 6 years in a row
 - New Language: “One of the Best Airports in America” – 8 years in a row
 - 2021 ranked as #2
 - 2020 ranked as #2
 - 2019, 2018, 2017, 2016, 2015, 2014 ranked as #1
- Top 10 Best Domestic Airports – Travel + Leisure World’s Best Awards – 6 years in a row
 - 2021 ranked as #5
 - 2020 ranked as #1
 - 2019, 2018, 2017, 2016 ranked as #2
- FAA Safety Excellence, no discrepancies/100% in compliance (Part 139 inspection) – 21 out of 22 years
 - 100% rating on our FAA Part 139 Airport Certification Inspection

Federal Grants Award Summary

- 2021 Largest award of grants in the Indianapolis Airport Authority’s history - \$80.8
- 2021 FAA Grant Total \$80,881,082.88
- 2020 FAA Grant Total \$29,946,194.00
- 2019 FAA Grant Total \$18,091,816.00
- 2018 FAA Grant Total \$19,476,396.00
- 2017 FAA Grant Total \$18,016,660
- 2016 FAA Grant Total \$12,591,768
- 2015 FAA Grant Total \$15,177,479

2021

IAA Awards

Customer Experience:

- Voice of the Customer – ACI-NA
 - The Voice of the Customer recognition celebrates the commitment of airports that continued listening to passengers and adapting processes and procedures to meet changing expectations of customer experience in response to COVID-19
- Adaptability (IAA) – ACI-NA Airport Concessions Awards
 - This category recognizes airports, concessionaires, and/or service providers that have demonstrated adaptability and versatility to maintain a safe concessions program while preserving the customer experience during the COVID-19 pandemic.

Diversity, Equity, and Inclusion:

- Inclusion Champion for Medium Airports (IAA) – ACI-NA
 - Industry recognition of the IAA’s deep commitment to fostering and increasing job opportunities for business, as well as building a diverse workforce that represents and serves its community.
- Diversity in Leadership (IAA) – Mayor’s Celebration of Diversity Awards
 - Recognizing employers who have gone above and beyond to demonstrate inclusivity as they support and engage their employees and communities. This award celebrates an organization who cultivates an atmosphere of growth, particularly when considering upper-level diversity as well as actively supporting a diverse organizational culture. This includes those who create and implement strategies to provide opportunities for all employees to feel integrated and valued within their workplace.
- Accessibility (IAA) – Mayor’s Access & Inclusion Awards
 - This annual awards ceremony hosted by the Mayor's Advisory Council on Disability, the Office of Disability, and the Mayor's Office is held each year during Disability Employment Awareness Month. These awards provide an opportunity for the City and the Mayor to recognize individuals and companies going above and beyond to support and celebrate people with all types of disabilities.
- Corporate Partner of the Year (IAA) – NAWBO-Indianapolis
 - The Corporate Partner of the Year award honors one outstanding Corporation who supports the organization and serves as a powerful advocate for NAWBO-Indianapolis and woman-owned businesses in Indiana. The Corporate Recipient of this award has a demonstrated history of helping woman-owned businesses reach their full potential while improving the overall business climate via contracting opportunities and/or advocacy efforts.

Sustainability:

- Mitigation (“Tackling Embodied Carbon in Airport Improvements” Project) – ACI-NA Environmental Achievement Awards
 - Industry recognition of work to protect and preserve the environment through programs and policies. The IAA has a long history of carbon management and reduction and continued this legacy by spearheading the first-ever FAA-approved design for an airfield project using carbon capture technology.
- Level 3 Optimization (IND) – Airport Carbon Accreditation
 - Successful third party engagement in carbon footprint reduction. The program provides a unique common framework and tool for active carbon management at airports with measurable results.
- Level 1 Mapping (IAA Reliever Airports) – Airport Carbon Accreditation
 - Successful footprint measurement of all IAA reliver airports. The program provides a unique common framework and tool for active carbon management at airports with measurable results.

Miscellaneous:

- State Finalist (The Luminaires Project with Guidon Design & Synthesis) – Engineering Excellence Awards
 - Engineering recognition for innovative and complex projects.
- Finalist, Annual Report – ACI-NA Marketing, Communications, and Customer Experience Awards
 - Industry recognition of the 2020 end of year report created by the Public Affairs team.
- Finalist, Customer Experience Programs (Medium Airport) – ACI-NA Marketing, Communications, and Customer Experience Awards
 - Industry recognition of the March Madness customer experience and Swish live music and public art curated by the Public Affairs team.

Board Member Individual Awards

- Hall of Fame Laureate (Tamika Catchings, IAA Board Member) – Junior Achievement of Central Indiana
 - Honors outstanding men and women who epitomize professional success, high moral and ethical standards, and dedication to important civic causes, improving the quality of life in Indianapolis
- Freedom Award (Tamika Catchings, IAA Board Member) – Indiana Civil Rights Commission and Dr. Martin Luther King, Jr. Indiana Holiday Commission
 - Given to individuals or projects whose major societal influence includes breaking down barriers that have divided us in the past and/or building ongoing relationships that foster respect, understanding, and harmony in our schools.
- Forty Under 40 (Ryan Goodwin, IAA Board Member) – Indianapolis Business Journal
 - An annual recognition of local business and professional leaders who have achieved success and excelled in their field before the age of 40. These individuals have demonstrated leadership, initiative and dedication in pursuing their careers and are likely to continue to achieve in the future.
- Mooresvillian of the Year (Ryan Goodwin, IAA Board Member) – Greater Mooresville Chamber of Commerce
 - Recognition for an individual who has impacted the city and county through personal and professional achievements.

IAA Team Member Individual Awards

- Final Four Frontline Heroes (IAA Terminal Services) – NCAA, Indianapolis Host Committee
 - As part of the community engagement during the men’s basketball Final Four tournament in Indy, recognition for individuals and groups who put serving our community first.
- Excellence in Visionary Leadership (Mario Rodriguez, Executive Director) – ACI-NA
 - Recognizes the extraordinary leadership of an airport CEO/Director who best exemplifies the nine core competencies, including people practice expertise, relationship management, consultation, leadership and navigation, communication,

global and cultural effectiveness, ethical practice, critical evaluation, and business acumen.

- Top 15 Women in Power Impacting Diversity (Holli Harrington, Sr. Director of Supplier Diversity & Diversity Officer) – DiversityPlus Magazine
 - Recognizes professionals who have broken through glass ceilings during their careers and now use their positions to promote equal opportunities for diverse suppliers in the strong belief that Diversity and Inclusion (D&I) at every level is critical to organizations that want to remain competitive well into the future.
- Rosa Parks Diversity Award (Holli Harrington, Sr. Director of Supplier Diversity & Diversity Officer) – WTS Advancing Women in Transportation – Indianapolis Chapter
 - This award recognizes an individual or organization that has made significant contributions in promoting diversity and cultural awareness while promoting the mission of WTS.
- AAAE Certification (Tony McMichael, Director of Airside Development) – AAAE
 - Completion of an accreditation as an American Airport Executive (AAE), a prestigious professional accomplishment only achieved through a multi-year process, involving a 180-question exam, management research paper, and final four-hour interview with a panel of Accredited Airport Executives. This accreditation demonstrates expertise in all aspects of airports, including design, management, finance, operations, and aviation law. Only a very select group of people have ever achieved this certification.
- Tech 25 (Matt Smith, IT Applications Manager) – TechPoint
 - Represent a prestigious selection of 25 individuals who are critical and exceptional performers helping to grow our community's tech and tech-enabled companies, but who — not being the CEO or other C-suite executives — don't get celebrated publicly as often as they deserve. What all of these individuals have in common is their exceptional work contributions, their positive energy and attitude, and their remarkable community impact.
- Jim Champy Award for Student Enrichment (Matt Smith, IT Applications Manager) – Ball State University Computer Information Systems students
 - In appreciation for an extended history of personal involvement and commitment to the professional, intellectual, and academic success of students in the Computer Information Systems (CIS) major at Ball State University. IAA and Ball State CIS students have had a decade long partnership, thanks to Matt's leadership.
- Indy's Best & Brightest Finalist in the Media, Entertainment & Sports category (Megan Carrico, Manager of Communications) – Junior Achievement of Central Indiana
 - Recognition of up and coming talent and the next generation of leaders in our community. Honoring 100 of Central Indiana's most outstanding young professionals, age 40 and under, in 10 different industries.
- Indy's Best & Brightest Finalist in the Banking & Financial Services category (Rebecca Fiscus, Treasury Manager) – Junior Achievement of Central Indiana
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IND & IAA Historical Awards and Key Accolades

Updated: January 13, 2022

- Top 40 Under 40 (Natalie Schraner, Sr. HR Partner Learning & Development) – Airport Business Magazine
 - Aviation industry recognition of 40 individuals, under the age of 40, with outstanding attributes, involvement and contribution to the industry, and innovative spirit.
- Golden Laurel Shining Star Award (Robert Jones, IAA Senior Inspector) – InnoPower Indy
 - Recognizing individuals who exemplify servant leadership both professionally and personally in the community. These individuals make Indianapolis a better place.
- Mayor’s Latino Advisory Council (Tracy Guerrero, Project Manager I) – Indiana Latino Institute
 - The Mayor's Latino Advisory Council provides advice and support to the Mayor’s Director of International and Cultural Affairs with respect to the issues of primary concern to the Latino community.
- Honoree “Up & Coming Achiever” (Curtis Taylor, Air Service Development Coordinator) – Center for Leadership Development (CLD) Minority Achievers Awards
 - Honoring minority professionals for their contributions to the community. The Up & Coming Achievers recognizes an individual who is aged 35 years and younger.
- 1828 Leadership Project (Curtis Taylor, Air Service Development Coordinator) – IndyHub
 - Civic leadership tract for people between the ages of 18 and 28. Carefully curated and structured to foster intentional relationships with a cross sector of Indianapolis’ thought leaders and decision makers, 1828 jump-starts participants’ civic impact by connecting them with the resources and people who can help them succeed.